



OSUWMC - Mobile Device Support Matrix

Key		Last Updated
✓ Supported and/or Standard		9/29/2018
★ Conditionally Supported		Next Scheduled Update
✗ Not Supported or Available		12/28/2018

How To Use & Frequently Asked Questions (FAQ)

?	How do I see if a specific device is supported?	✓	Due to the rapid changes in devices, this matrix is based on Handheld Device Operating System (OS). The most popular models are listed and any specific devices that have known issues can be found via the link under Known Issues.
?	Why are only these Operating Systems listed?	✓	The Operating Systems on this matrix have been identified as meeting the security & management requirements to allow connectivity to OSUWMC systems and tools.
?	What does Conditionally Supported mean?	✓	Some functionality and/or applications have been able to work in a limited way depending on device or configuration. Please check the known issues link for more information
?	If I get a device does not work, or has issues, what do I do?	✓	OSUWMC IT is not able to test and validate every device that is released. OSUWMC IT provides no guarantee that a specific device will properly connect or function. Please contact the HD (614-293-3861) to report an issue.

Platform/OS	Platform			
	 Apple		 Windows Phone	
	Current Popular Models = <i>Not Approved for use</i>	iPhone X/XS/8 Plus/8/7s/SE, iPad, iPad Pro, Air & Mini, iPod Touch, Apple Watch	Samsung Galaxy line, Pixel, LG V20, Blackberry, Sony Xperia, Moto X, HTC 10, HTC Bolt	Acer Liquid, Microsoft Lumia, Focus, <i>Surface*</i>
	Supported Operating Systems	iOS 8.0 or Higher, iOS 11.x or iOS 12 recommended. <i>Airwatch is required to be installed to allow functionality. The Apple Watch is supported via native mail.</i>	Android OS 4.2 or Higher, Android 7.x recommended. <i>Airwatch is required to be installed to allow functionality. Wearable devices such as the Android watches should work with devices that support native mail.</i>	Windows Phone 8.x or Higher, Windows Phone 10 recommended. <i>Airwatch is required to be installed to allow functionality. Microsoft has dropped support for Windows Phone. Microsoft Surface is NOT approved for use.</i>

Applications/Features						
	Email, Calendar, Contacts	✓	How to Set-Up	✓	How to Set-Up	✓
	Citrix (General Use)	✓	Link	★	Under Evaluation	✗
	Citrix (IHIS)	✓	Link	★	Under Evaluation	✗
	Mtools	✓	Link	✓	Link	✓
	IHIS Haiku	✓	iPhone, iPod Touch	✗		✗
	IHIS Canto	✓	iPad	✗		✗
	OSUMC WIFI Supported	✓	Link	✓		✓

Links			
	Vendor Support	Link	Link
	Known Issues	Link	No known issues