

# Staff and Faculty GeoBlue Insurance

## Update to international supplemental insurance (August 2023)

All university faculty and staff now have access to international travel medical insurance through a blanket policy purchased by Ohio State. The Blue Cross Blue Shield Global Traveler policy provides primary medical insurance outside of the traveler's home country (primary residence) during business travel. It provides coverage for accidental injury and illness but does not cover routine or preventive care or vision services. There is limited coverage available for dental services required due to injury or relief of pain.

Travelers are encouraged to register online and install the [GeoBlue mobile app](#) prior to departure. Registration will provide the traveler with their electronic ID card. The mobile app provides travelers with a medical provider directory, their electronic ID card, claim submission and status and more.

The app will assist travelers with identifying medical providers, scheduling appointments, as well as connecting with telehealth services.

Additional resources can be found by clicking the following links:

- [Global Traveler Member Guide](#)
  - To access your insurance - [You will need to authenticate through this site to access the Group Access Code which you'll need to register.](#)
- [Member Eligibility and Enrollment](#)
- [Global Traveler TeleMD Global](#)
- [Traveler FAQs](#)
- [GeoBlue Self-Service Tools Information](#)

Effective Autumn 2023, faculty/staff resident directors will no longer be enrolled in the student GeoBlue plan when they lead programs, given the similarities in coverage that now exist between this new "business traveler" plan and the student plan. Should faculty/staff need assistance abroad, they should call 215-798-3714. Please note, this number is different from the student policy phone number.

## Step-by-step Instructions

1. Log onto [the Business and Finance Website](#) to review the handout
2. OSU residents will be considered business travelers and not students.
3. OSU already has an agreement with GeoBlue for travel insurance. Your Group Access Code is *QHG99999OHSU*.
4. You will be eligible for the GeoBlue blanket policy for faculty and staff.
5. Please register your travel on Workday as well as with [Corporate Travel Planners](#).
6. Please ensure you download the GeoBlue app and have the documents handy during your Travel. Printing paper copies is also advisable.