

COUNSELING AND CONSULTATION SERVICE

AFTER HOURS

— COUNSELING SERVICES —

Student Life's Counseling and Consultation Service (CCS) now offers an afterhours service to provide clinical assistance to Ohio State students.

ProtoCall is a service that is used by approximately 115 university counseling centers in the U.S. Through the use of ProtoCall, students who are in crisis and needing immediate assistance will speak to a licensed clinician and receive crisis consultation, information on emergency resources, or be directed to the Emergency Department, if appropriate. CCS will receive reports based on the phone call providing contact information, the presenting concern and the outcome of the situation.

The next business day, CCS staff will follow up with each individual who has called and used this service. In addition to clinical care, the clinicians at ProtoCall also offer consultation and support to faculty, staff and family members of students.

*To access this service afterhours,
please call the CCS main line at:*

614-292-5766



THE OHIO STATE UNIVERSITY

OFFICE OF STUDENT LIFE
COUNSELING AND CONSULTATION SERVICE